

CORONAVIRUS INFORMATION FOR RESIDENTS AND FAMILIES

Thursday, 26th June , 2020

As some of you may be aware the New South Wales government released a new Public Health Order this week on the 23rd June. It replaces the initial Public Health order that came in to force on the 14th March and which expired on the 22nd June. This document provides guidelines related to public health including aged care facilities.

The organizations Clinical Quality and Risk Committee has reviewed the recommendations, and the changes adopted, and that effective as of today the following measures will apply:

- Visitors may attend the facility including weekends as per normal visiting arrangements, between the hours of 9am and 6pm. No appointments need to be made to visit.
- All visitors shall report to the reception to have their temperature and health checked.
- All visitors shall enter through the main entrance as the access cards for family members remain deactivated.
- All visits are to be of 2 hours duration or less.
- No more than 2 visitors should visit a resident at a time.
- All visitors shall comply with their hand hygiene obligations, wearing a mask and comply with the 1.5-metre social distancing while visiting. The single-use mask will be provided at reception and disposed in a safe bin at the reception.
- All visits may be conducted in the resident's room or in any communal areas including gardens and lounges.
- All visitors must comply with the vaccination requirement to enter into an aged care facility as outlined by the Department of Health. This also applies to children 16 years and under who are now permitted to visit.
- Pets are allowed to visit, but must be on a leash at all times.

Entry will be denied to anyone who;

- during the 14 days immediately before the proposed entry, the person arrived in Australia from a place outside Australia, or
- during the 14 days immediately before the proposed entry, the person had known contact with a person who has a confirmed case of COVID-19, or
- is visiting from the State of Victoria



CORONAVIRUS INFORMATION FOR RESIDENTS AND FAMILIES

The risk to the community and our residents continues to diminish based on the latest data available. However, the community we serve remain amongst the most vulnerable. To optimise their safety, residents who are admitted from hospital or the community will continue to be isolated for five days, and will then be tested for Coronavirus after 5 days. Once a negative test result is returned the isolation is lifted. Residents who visit external to the facility, for example who go out on social leave overnight, will also be isolated and then tested. Any residents who go out for short periods of time to external appointments, such as visits to medical specialists, will neither be isolated or tested given the current level of risk.

We will also be recommencing activities where residents mingle with residents from other floors within the building including during exercise sessions. Bus trips will also be recommencing shortly.

All activity is required to meet the requirements for social distancing. That is, one person per four square metres. This is a public health requirement and is mandatory. Staff will be monitoring our compliance with this obligation. Thank you again to our staff, residents and families. This has been challenging and educative for us all. If we continue to manage the challenges as we have together, we are hopeful that our aged care lives will return to normal.

Kind Regards,



Alasdair Croydon
Chief Operating Officer



Pauline Bollard
General Manager